



# TEAM<sup>®</sup>

## WORKPLACE VIOLENCE PREVENTION TRAINING



Safe in the knowledge

## THE MOST EFFECTIVE WAY FOR HOSPITALS TO COMPLY WITH OSHA, CMS, AND TJC REGULATIONS.

Compliance with the numerous healthcare regulatory agency standards is an essential responsibility for hospital administration. And it can be daunting to large and small facilities alike. HSS' nationally-recognized, award-winning Techniques for Effective Aggression Management (TEAM) training program takes the guesswork out of compliance with OSHA, CMS, and The Joint Commission requirements.

### Comprehensive Violence Prevention.

Since its introduction in 1997, TEAM<sup>®</sup> training from HSS has helped healthcare providers respond confidently to violent workplace situations. Unlike generic programs, TEAM<sup>®</sup> is focused exclusively on situations that healthcare workers—including medical, clinical and professional support staff—are likely to encounter. Simply put, TEAM<sup>®</sup> is the most effective healthcare-specific workplace violence prevention training program available, and it meets the very latest compliance requirements.

### Courses Tailored for Your Risks, Your Staff and Your Budget.

#### TEAM<sup>®</sup> Essentials

Available in two hour, instructor-led and 70 minute, e-Learning formats, this course teaches staff to recognize factors, hazards and situations that can escalate to aggression and violence. Participants complete the training knowing how to manage disruptive behavior and keep themselves and others safe.

#### TEAM<sup>®</sup> Advanced

This two hour, instructor-led course teaches healthcare-specific strategies and skills designed to protect staff and patients from physical attack. Instructors use hands-on exercises and simulations to build the confidence needed to use the course's techniques in real life.

#### TEAM<sup>®</sup> Instructor

Featuring a "train the trainer" format, our instructor will spend two days training key staff how to deliver TEAM<sup>®</sup> Essentials and Advanced training to the rest of your staff. This option is ideal for both large and small hospitals that want to conserve costs while maximizing flexibility.



### HSS. Making Your Hospital a Safer Place.

Our company has been at the forefront of safety and security within the healthcare industry more than 50 years. No other organization has the depth of knowledge, experience and specialized programs for safeguarding these high-stakes environments.



### RISK CONSULTING & TRAINING

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